



**Riverside-San Bernardino County Indian Health, Inc.**  
**COMMENTS/COMPLAINTS REGARDING**  
**PROGRAM SERVICES**

(For use by Patients)

**CONFIDENTIAL - DO NOT PHOTOCOPY.**

Date: \_\_\_\_\_ Clinic: \_\_\_\_\_ Department: \_\_\_\_\_

Patient's Name: \_\_\_\_\_ Phone #: \_\_\_\_\_

Patient's Address: \_\_\_\_\_

Form Completed by:  Patient  Other *Name* \_\_\_\_\_ Relationship \_\_\_\_\_

Date of Incident: \_\_\_\_\_ Time of Incident: \_\_\_\_\_

Please describe the comment/complaint and include pertinent information (names, titles, of employee(s), etc.)

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**Comments/Complaint form to be submitted within 30 days of concern/incident.**

**COMPLETED FORM TO BE SENT TO QUALITY MANAGEMENT**  
**Quality Management Department is to respond to you within 2 days of receipt.**

This form should not be copied or included as part of a patient's Medical Record.  
QM form #08-001 (Rev. 01/2012)